

**HALTON
SAFEGUARDING
ADULTS
BOARD**

HALTON SAFEGUARDING ADULTS BOARD

FRIDAY, 26 OCTOBER, 2018 AT 9.30AM

BOX 9, HALTON STADIUM, WIDNES

PRESENT: Audrey Williamson Independent Chair
 Sue Wallace-Bonner Director of Adult Social Services, HBC
 Louise Cherrington Cheshire Police
 Sam Atkinson Halton Clinical Commissioning Group
 Helen Moir HBC
 Bridgid Dineen Safeguarding Unit, HBC
 Mark Lunney Age UK/Safeguarding Partnership Forum
 Dave Wilson Healthwatch Halton
 Jayne Hardman HBC Public Health

In attendance: Denise Taylor HBC (Minutes)

APOLOGIES: Tom McInerney Cllr, Halton Borough Council
 Emma Coxon Cheshire Fire Service
 Tracey Coffey Children's & Families, HBC
 Michelle Creed Halton Clinical Commissioning Group

		ACTION
1	Apologies Apologies were noted as above and those members present introduced themselves to the rest of the Board.	
2	Minutes from the last meeting and Matters Arising (26.01.18) The minutes of the last meeting were agreed as a true and accurate record. There were no matters arising. The Action Log was updated accordingly. It was agreed that members would confirm their completed actions to Denise.	
3	Standing Item: Presentation from Service - Police	

		ACTION
3.1	<p>DCI Louise Cherrington (LC) provided members of HSAB with an update report and summarised the salient points:</p> <ul style="list-style-type: none"> • <i>Integrated Anti-Stalking Unit update:</i> A video was shared to members of the meeting. Further staff recruited and will be in post by the end of November. HMCI and JTAI inspections have not been good at capturing risks when undertaking assessments. We have to improve around the whole family, started looking at how this can be improved. Enforced a Vulnerable Person Assessment (VPA) form, the officer will complete, entails what the risks are, included within that is the Voice of the Child. Various focus groups were undertaken, and partners were consulted in relation to the content of the pro formas. Training is a very expensive process, success with stalking bin the pin – Louise agreed to circulate information to members of the board • <i>Adult Safeguarding in Cheshire</i> – expanded the remit for Vulnerable Person Assessments to include VA cases, self-neglect • <i>Safeguarding Adult Reviews</i>, national issue around repeat locations – interventions to be correct at a very early stage • The Stalking Clinic - Halton specific referrals, the bid has enabled to stretch for Halton. 50 referrals received into the clinic, Halton has had 11 referrals made and 39 from Warrington • Unit staff presented lunch time workshops, positive feedback received • The most likely venue for future clinics in Halton will be the Brooker Centre • Louise to send electronic links for the IASU service leaflet • Build an app – this is similar to internet shopping, first line one address which will populate all the names, can be linked, keep track on where people are, mandatory fields, e.g. voice of the child; this will in turn enable us to extract performance figures • Crime figures - approximately 35 crimes within the last five months until the end of August, ill treatment, neglect, Halton has got three positions of trust, eight other adult crimes are financial abuse. 12 crimes in the last twelve months in positions of trust, VPA will put out performance more accurately • No and See the Signs, Child Exploitation - there was a launch by Young Addaction in early October. Young Addaction has set up a service to find info and support for young people at risk of child exploitation. Young people came on the day and delivered a presentation. When a child goes missing, we have a de-brief, the four young people were open and honest. The campaign has been running since 2013 in Cheshire it has 	LC

		ACTION
	<p>been rebranded. The County Lines, now looking at child exploitation as a whole. Addaction will support sexual abuse, it will become child exploitation overall. The Young Addaction are broadening their work to include sexual abuse and child exploitation</p> <ul style="list-style-type: none"> • Sue informed members that she recently attended Halton's New Transition Website event. Halton Speak Out showcased a video and Sue will invite them to the next SAB meeting in January to present the Transitions in Care video • Louise advised that Mike Wynn has been in post 18 months and is working on the Banking Protocol which was set up a couple of years ago. For example, an adult at risk entering a bank. Mike has undertaken a presentation to Cheshire East. Invite to the Partnership Forum. Bridgid to send an email to Bridgid for contact details to widen it out <p>Louise informed members of the meeting that she has been successful in gaining another post, therefore Chris Williams, DI in Chester will be representing the Police at this Board.</p> <p>Audrey on behalf of the Board thanked Louise for her contribution to the Board and congratulated her on her new post and wished her every success for the future.</p>	SWB
4	<p>Healthwatch Activity</p> <p>David Wilson (DW) updated members of the Board in relation to the Quarter 1 report (April 2018 to June 2018). This quarter has been one of consolidation following the change of contract provider now provided by Engaging Communities. David highlighted the key points:</p> <ul style="list-style-type: none"> • Successful in recruiting a new Chair and three board members, two further board members were recruited in July • Staff have been working on plans for this year's Enter and View programme and an improved outreach and engagement plan • 27 outreach sessions have taken place this quarter, also joined events hosted by the Health Improvement Team • Q2 further outreach across community groups, outreach visitors to the Syrian refugee groups, met with Vision Support, lack of interpreter • Vision Support – staff wandering into the hospital, knocking not stating who they were. Training for staff. Issue about sending letters out in standard print for people with visual impairment 	

		ACTION
	<ul style="list-style-type: none"> • To start a domiciliary care survey, met with Damian Nolan, Divisional Manager; the Council will be sending out a survey within the next week to everyone in receipt of domiciliary care • Looking at Review, One Halton has one main provider for domiciliary care • Look at some focus groups with family members of service users, report to be completed end of December/early January • Further piece of work in relation to CAMHS looking at the new Thrive Model – find help, getting help, will start in three or four weeks. Spoken to Young Addaction and NWBH they are going to ‘spread the word’; following on from that there will be some focus work to see how they access services and what they are finding • Next quarter looking at the Care Navigation system pilot, e.g. if someone rings GP have the opportunity to speak to a Care Navigator, to do with self-care to get the people seen in the right place • Looking at current outreach, targeting the right areas, meet with groups to let them know how to get involved with Healthwatch • Enter and Views, we have covered most of the care homes, looking at some that are rated amber and getting feedback from good rating • Looking to see how the Red Bag Scheme is working – Red Bag is where they contain all the clients information • Planning visits to the hospital wards, Whiston, Warrington, St Helens and Halton between now and March, again older peoples wards. Also looking at maternity wards due to issues in Warrington <p>Sue raised a query in relation to CAMHS and if this could be considered in relation to transition and look at referrals to Adult Social Care. David advised that they have looked at Woodview, and it has come across the children going into transition, this is the same with CAMHS. This will be a follow-on from the Thrive work and will be focused on next year. Within our priorities, will get feedback, service user feedback is not a strong element.</p>	
5	<p>Care Home and Domiciliary Care Update</p> <p>Helen Moir (HM) provided a report to members of the Board to update and highlight key issues with respect to quality in local care homes, as follows:</p> <ul style="list-style-type: none"> • LD, MH and Older People Homes, cuts across the whole range of services 	

		ACTION
	<ul style="list-style-type: none"> • Two care homes purchased, Madeline McKenna and Millbrow, taking it to three Council owned care homes (including Oak Meadow Intermediate Care unit) • CQC Inspections – none outstanding within Halton • Quality Assurance Team in HBC undertake monitoring visits and work very closely with CQC • Helen went through Appendix 1 under caring 94% this is the response • Registered Managers – across the LCR – CQC will ‘home’ straight in - Summary – Halton do well as we have Registered Managers • St Luke’s recently had an inspection and is now rated good - This comes out on a monthly basis. St Luke’s have made big improvements as they have a good registered manager in situ • David commented that they have not visited poor care homes where they have a registered manager • CIC have a high number of packages, if you look at Halton they have got a big presence based in LCR, LD and Older People, happy with CIC, have met with Richard Whitby they have got good ideas going forward in dementia care • List of CIC homes, Blackburn is outstanding. Sue stated that she visited Blackburn, it is a new build and is an excellent home <p>Audrey this is very helpful, and agreed that the NW ADASS data be submitted to this Board on a quarterly basis.</p> <p>There is a lot of work being undertaken around care homes and number of work streams developing, looking at Millbrow as a Centre of Excellence. We have a care home champion, therefore there should be some active care home engagement to raise the standard of care and quality.</p> <p>The North West ADASS monthly CQC data update report is produced by the Sector led ADASS, and they provide the correlation.</p> <p>Sue stressed her main concern was around the bigger providers, i.e. HC One and CIC. This can be picked up through ADASS and NHSE, however there needs to be that challenge, SABS are quiet on this subject, therefore it needs to be highlighted from a regional group perspective.</p> <p>The Board agreed the following:</p> <ul style="list-style-type: none"> • Audrey would raise at regional level, i.e. Chairs meetings; Sue to circulate data to Audrey. The Mersey SAB chair is meeting 	<p>HM</p> <p>AW</p>

		ACTION
	<p>with Halton and other local authorities and Audrey will share with them</p> <ul style="list-style-type: none"> • Bridgid to draft letter raising the Board's concerns • Consider joint assurances for small contracts - provide the CCG and LA frameworks to the next Board meeting <p>Louise raised a query around having measures in place, a care home dashboard, safeguarding care concerns. It was noted that each of the officers look at those areas of concern and information is also received from HBC Quality Assurance team and professionals; if social workers notice concerns they will report to the Quality Assurance team. In terms of intervention methods, an MDT meeting would be arranged and we will immediately start working with the home concerned more preventatively in order that we do not reach the stage of suspension. We have a new process in place whereby managers have visited homes and build relationships. There have been a couple of whistleblowing concerns and some of these have been addressed. A review of this new process will be taking place in January.</p> <p>In relation to CQC need to be aware that Four Seasons are potentially selling, from the DASS there are some contingency plans put in place. They are looking at some financial support from an American company. We have been informed that another provider is going bust, however we do not know the name. Contingency plans are required on a wider basis.</p>	<p>BD</p> <p>SA/SWB</p>
6	<p>Modern Day Slavery Update</p> <p>HM provided a report to members of the Board with an update on work currently being undertaken regarding Modern Slavery in the Borough.</p> <p>Audrey agreed to circulate Modern Day Slavery information with the newsletter and for Bridgid to include on the website.</p>	<p>AW/BD</p>
7	<p>Making Safeguarding Personal Pilot</p> <p>Helen Moir advised Board members of the Making Safeguarding Personal Outcomes Framework Pilot. HM explained that the Making Safeguarding Personal (MSP) programme emphasises that safeguarding adults should be person centred and outcomes focused.</p>	

		ACTION
	<p>The purpose of the framework is to provide a means of promoting and measuring practice that supports an outcomes focus and person led approach to Safeguarding. IPC and RiPfA worked with the sector in early 2018 to develop this outcomes framework.</p> <p>Currently struggling with outcomes and how we capture and make sense of them. At the last board we had an interesting discussion about feeling safer.</p> <p>The CareFirst 6 system has been amended to start collation of the information to report back for inclusion in the pilot. From this Board's perspective making safeguarding personal is making it personal.</p> <p>The Board agreed that 'Do you feel safer now' is to be added onto the CareFirst system.</p> <p>Board members noted the contents of the report and associated appendices.</p>	
8	<p>Standing Item: Halton Safeguarding Adults Review and Multi Agency Review Action Plan</p> <p>Sam Atkinson gave a progress report to Board members relating to the SARG and ongoing reviews and action plans. Some of the key points highlighted below:</p> <ul style="list-style-type: none"> • The SARG group is due to meet next week (the group has reformed); there was some information around safeguarding adult reviews and quality checklist • Event held in May, some learning highlighted from the event. There is a further practitioner event planned for November around gender, diversity issues and did not recognise the child in trauma • Updated action plans, services were struggling in completing the actions; at the next event will address outstanding actions <p>Board members discussed and noted the contents of the report and agreed the following:</p> <ul style="list-style-type: none"> • Sam to provide final written report at the next Board • Service visits to be arranged – script to be produced ensuring everyone is asking the same questions, also link into other service areas for further input • Louise agreed to share list of questions they use 	<p>SA</p> <p>ALL</p> <p>LC</p>

		ACTION
9	Performance	
9a	<p>Adult Social Care – following issues identified:</p> <p>Helen gave a commentary and the following issues were identified:</p> <ul style="list-style-type: none"> - DoLS applications – there continues to be a lot of activity and risk around DoLS - Unable to determine which is safeguarding and which is domestic abuse (refer to page 100), members felt that this relates to domestic abuse, police will know and VPAs will assist - Suicides, in particular males. Jayne agreed to discuss male suicide rates with Sarah Johnson-Griffiths and provide report at the next meeting in January - Helen to clarify data in terms of significant changes/increases in relation to service users, physical abuse, significant different to neglect (refer to page 113), family member or carer (refer to page 119) - Sam to check data around alerts (clinical aspect) - Health providers – CCG data is taken forward through the Health Sub Group - Louise to reiterate to Chris the importance of providing data information to SAB 	<p>JH</p> <p>SA</p> <p>LC</p>
9b	<p>Sub Group Updates</p> <ul style="list-style-type: none"> • Partnership Forum <ul style="list-style-type: none"> Mark gave a brief update and highlighted some key points: <ul style="list-style-type: none"> - Awaiting decision on grant applications from the Police Commissioner (3.2). They have not issued any information at present - GDPR presentation was positively received - Self-Directed Support – there was a detailed presentation from Tom Baker. It was suggested that there was not enough people taking out self-directed support, therefore Mark has requested further information. Marie Lynch will look at the data from social work staff - Extended an invite to John Regan, Premier Care (Provider) for useful intelligence and build stronger relationships with other providers and benefit from Safeguarding Training - There is a new pot of money for Digital culture, media and support for charities to specifically apply to improve safeguarding standards and will consider a joint bid with other charities <p>In terms of raising the profile, Mark was satisfied that presentations are going well and building a stronger bond and will</p>	

		ACTION
	<p>encourage more visitors to deliver a piece of work so the value of the Partnership Forum is perceived better. It was felt that some members do not feel valued in their role, therefore Mark and Bridgid are developing an action plan and consider presenting an overview of what the Forum is doing. If any members of the Board have any ideas then please inform Bridgid.</p> <p>Sue stated that in relation to the action Plan, there is an outstanding area where we do not necessarily share intelligence as well as we could; this could be a key theme, which the Partnership Forum could pick up on, e.g. when CQC inspected the care home, members of staff should have been notified earlier. Mark did recently launch marketing material, and will continue the momentum. The 'good neighbours' will address this if the grant is successful. It is everyone's responsibility to report concerns.</p> <p>Sam advised that NWS are meeting to discuss recognising a concern in a care home. Sam will raise the issues around reporting processes/criteria in relation to Dental practices at that meeting.</p> <ul style="list-style-type: none"> • Health Sub Group <ul style="list-style-type: none"> - In relation to Wendy Turner requesting a sub group for Adults on Modern Slavery, Sam agreed to discuss with Wendy to explain their understanding of the groups work - Outcomes around learning disabilities – health sub group to give an update – Sam to inform Audrey of timescales • Safeguarding Champions <ul style="list-style-type: none"> - HSAB agreed to the Safeguarding Champions Forum joining the Partnership Forum. Helen to discuss with Dean Tierney the proposal for them to do a brief presentation of their role. Bridgid to also arrange a pre-meet/induction • Provider Forums <ul style="list-style-type: none"> - Agreed provider Forum minutes to be attached to reports – BD to request 	<p>ALL</p> <p>SA</p> <p>SA</p> <p>SA</p> <p>HM</p> <p>BD</p> <p>BD</p>
9c	<p>Partners Updates</p> <ul style="list-style-type: none"> • HSCB <ul style="list-style-type: none"> - Report coming to the next SAB – Audrey to email Richard Strachan and copy Tracey Coffey re: Multi-Agency Audit - Lindsay Smith providing multi-agency report update on behalf of Adult Social Care 	<p>AW</p> <p>HM</p>

		ACTION					
	<ul style="list-style-type: none"> • HDAF <ul style="list-style-type: none"> - Halton is the only area continuing Enhance Halton - Police are happy for Halton to receive this information 						
9d	<p>Additional</p> <ul style="list-style-type: none"> - Bridgid to devise training programme for 2019 with clear recommendations and provide report to the next Board meeting; look at how many agencies attended/did not attend. Report to include costs - Bridgid to provide budget report for next year 	<p>BD</p> <p>BD</p>					
10	Any Other Business						
10.1	<p>Self-Neglect Panel</p> <p>HM updated members of the Board on the Self-Neglect Panel. Halton's Self-Neglect Panel was launched in January 2017. The Panel met each month and was chaired by Chief Inspector Reece. It had been decided that the Integrated Adult Safeguarding Unit would lead on the Self-Neglect Panel on behalf of the Council. The Board agreed the following:</p> <ul style="list-style-type: none"> • Louise to chase up representative for Self-Neglect Panel • Update report at next meeting to include recommendations, training and resources • Set up a system for contingency plans, requires chair and vice and ownership of the Panel 	<p>LC</p> <p>HM</p> <p>HM</p>					
10.2	<p>Proposed Future Dates for the Board</p> <p>The following HSAB dates for 2019/20 were agreed:</p> <table border="1" data-bbox="405 1487 1099 1680"> <tr> <td>All on a Friday at 9.30am at Halton Stadium</td> </tr> <tr> <td>12 April</td> </tr> <tr> <td>26 July</td> </tr> <tr> <td>11 October</td> </tr> <tr> <td>24 January</td> </tr> </table> <p>Bridgid to email dates to members of the meeting.</p>	All on a Friday at 9.30am at Halton Stadium	12 April	26 July	11 October	24 January	<p>BD</p>
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12 April							
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24 January							
10.3	<p>HSAB Annual Event</p> <p>The HSAB discussed ideas/suggestions for the HSAB Annual Event. The Board agreed the following:</p> <ul style="list-style-type: none"> • Half Day event to take place in March – Bridgid to arrange 	<p>BD</p>					

		ACTION
	<ul style="list-style-type: none"> Themes around Making Safeguarding Personal, Self-Neglect HSAB Terms of Reference to be reviewed 	BD BD
10.4	<p>Community Health Partner</p> <p>Sue supported a request from the Chief Nurse, Chair of One Halton to represent Bridgewater at this Board. Discussion followed and it was agreed that:</p> <ul style="list-style-type: none"> Chief Nurse, Bridgewater (Chair of One Halton) be represented at the Health Sub Group. BD to draft letter Chief Nurse, Bridgewater (Chair of One Halton) or representative be invited to SAB to undertake a presentation 	BD BD
10.5	<p>Healthwatch – New Premises</p> <p>For information David informed Board members that Healthwatch Halton are moving office in mid-December to Suite 5, Foundry House, Widnes Business Park, Waterside Lane, Widnes.</p>	
10.6	<p>Intercollegiate Document</p> <p>Sam shared the attached Intercollegiate document - Adult Safeguarding Roles and Competencies for Health Care Staff, which will be discussed within the Health Sub Group.</p> <p> PDF-007069.pdf</p>	
11	<p>Date & Time of Next Meeting</p> <p style="text-align: center;">Friday, 25 January, 2019 at 9.30am – 12noon Select Security Stadium</p>	
Audrey thanked members of the Board for their contribution into the meeting.		