



# waves project

Working with Adults  
Voluntary, Engagement, Support

A new project is being piloted in Halton to support vulnerable adults with no dependent children and who experience multiple problems in a number of areas. The service will provide dedicated support to address these issues, and look at practical ways of resolving problems that result in overuse or inappropriate use of services.

The WAVES Project aims to improve outcomes for the most chaotic and excluded vulnerable adults in the borough for the benefit of themselves, the local community as a whole and for local stakeholders. The project also seeks to reduce the use and cost of the revolving door, i.e. inappropriate representations at services for repeat interventions e.g. A&E, police custody, housing needs, substance misuse services and mental health support.

The WAVES Project has two Adult Coordinators who will provide one to one help and support to identified and eligible people in order to address these issues by developing practical solutions and helping them to engage positively with other services and in their community.

The eligibility criteria to access support from the project is:

- ✚ Aged 18 – 65
- ✚ No dependent children
- ✚ Experiencing **multiple** issues with housing, crime/anti-social behaviour, mental health, drugs and alcohol
- ✚ Experiencing problems engaging effectively with services and there is no professional acting as a lead

The Referral Form for the project requires referrers to highlight issues in relation to these areas and provide supporting information in order to identify the need for a thorough 360 Profile by one of the Adult Coordinators prior to the service being offered.

**Completed Referral Forms should be sent to -**  
[contactandreferralteam@halton.gcsx.gov.uk](mailto:contactandreferralteam@halton.gcsx.gov.uk)

**PLEASE NOTE** – Do not send any completed referrals forms direct to Matt Litherland or Suzy Harper.

The Adult Coordinators are:

Matt Litherland – [matthew.litherland@halton.gov.uk](mailto:matthew.litherland@halton.gov.uk)

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Suzy Harper – [suzy.harper@halton.gov.uk](mailto:suzy.harper@halton.gov.uk)

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