

#### HALTON SAFEGUARDING ADULTS BOARD

## MONDAY, 25 JANUARY, 2016 AT 2PM

#### KARALIUS SUITE, SELECT SECURITY STADIUM, WIDNES

PRESENT: Audrey Williamson Independent Chair

> Hilton Halton Borough Council (HBC) Brian

Jenny Owen Halton Clinical Commissioning (HCCG)

(Representing Jan Snoddon)

**HBC** Marie Wright

Healthwatch Halton Tom Baker

Lindsay Smith **HBC** 

Steve Hull 5Boroughs Partnership Tate Fiona The Human Support Group The Human Support Group

Jo Harrison-Smith

Atkinson

Sam **HCCG** Dot Keates Bridgewater

Marie Halton Borough Council Lynch

Phil Ashcroft Riverside College

Age UK MM Dawn Kenwright

Sue Wallace-

David

Bonner

Hines Family Carer

**HBC** 

Chris Gwenlan **National Probation Service** Tracey Coffey Halton Borough Council

Suzanne West Cheshire fire & Rescue Service (representing

Emma Coxon and Mike Anderson)

O'Hanlon Jan HC-One

Diane Gould St Helens & Knowsley Hospitals NHS Trust

Smith Helen Halton CCG

Helen Moir **HBC** Katy Rushworth **HBC** 

Jay Dutson Premier Care Ltd

**Jimmy** Bush **HBC** 

Sarah Ashcroft HBC (Representing Mike Andrews)

Mark Weights Shap

In attendance: **Denise Taylor HBC** (Minutes)

> Brendan O'Hea National Probation Service/MAPPA

	Mark	Holt	HBC
APOLOGIES:			
	Angela	Green	Bridgewater CHC NHS Foundation Trust
	Mike	Andrews	HBC Community Safety
	Donna	Yates	Cheshire & Greater Manchester Community Rehabilitation Company Limited
	Kevin	Bennett	Cheshire Police
	Eve	Croft	Cheshire Probation
	Deana	Perchard	HBC (Trading Standards)
	Emma	Coxon	Cheshire Fire & Rescue Service
	Mike	Anderson	Cheshire Fire & Rescue Service
	Jan	Snoddon	HCCG

		ACTION
1	Apologies	
	Apologies were noted as above and those members present introduced themselves to the rest of the Board.	
2	MAPPA Presentation	
	Brendan O'Hea, Senior Probation Officer, MAPPA Coordinator (Cheshire Strategic Management Board (SMB)) National Probation Service, Northwest Division gave a presentation to provide members of the meeting with a general introduction to principles, purpose and procedures of MAPPA and to explain the importance of a Duty to Cooperate agency's (DtC) contribution to risk management. Brendan highlighted the key areas:	
	<ul> <li>To highlight the benefits for the DtC of engaging with MAPPA in terms of information sharing</li> <li>Understand one's own professional roles and the roles of others in MAPPA</li> <li>Understand the decision-making process and individual accountability</li> </ul>	
	It was agreed that Denise would circulate the presentation to Board members. If Board members require a copy of the MAPPA form then please email Brendan directly at Brendan.O'Hea@probation.gsi.gov.uk.	DT ALL
	A question was posed in relation to how MAPPA is supported in Halton and what the links are between the Safeguarding Unit and the Board. Brendan responded that there are not many cases and they have not received many referrals. In terms of the links it is about asking this Board to disseminate the information learned today to their teams. Historically, it is in the Memo of Understanding between the four MAPPA Boards. The Chair	

		ACTION
	asked if this was working well in Halton. The SMB has to consider the contribution by an agency in the delivery of MAPPA and has not received many referrals in relation to vulnerable adults. There are no concerns in Halton, however there can be tensions regarding MH within MAPPA which can be quite difficult.  A question was raised in relation to how many individuals are having to be managed in the system. It was responded that overall there are a 122 across the footprint of Halton. The large majority are sexual offenders. There are 28 violent offenders; the vastly large majority are Level 1 and one Level 2 cases. MAPPA level 2 are singularly lower. Lindsay Smith commented that the children's and adult safeguarding issues are core, there are some issues strategically about knowing who is the right agency to represent around the table. Cheshire has had only one serious case review, the victim was vulnerable but all the LAs said that	
	this did not fit the definition of 'vulnerable', therefore have we got our target groups right when we are talking about vulnerable adults.  It was noted that the OMU and Information Group for agencies is currently being reviewed to reflect the changes Probation are undergoing. If no engagement from agencies then this should be flagged to the SMB, chaired by John Davidson who will make contact with senior leaders in that agency.	
	The Chair on behalf of the Board conveyed thanks to Brendan for this very helpful information and agreed that Brendan would provide an annual update. Denise to arrange.	DT Dec 2016
3	Advocacy Update and Development of the Advocacy Hub	
	Mark Holt, Older People's Commissioning Manager presented a report in relation to Advocacy to update members of the meeting on the proposed redesign of Advocacy Services in Halton to develop an Advocacy Hub. Mark explained that the plan was to have this in place by April 2016, however due to the recommendations from the review this will now be in place by April 2017.	
	Members of the Board discussed the report and noted that the issue around transition from one organisation to another needs to be strengthened.	
	The Board agreed that Mark would:	
	Add the contact details in relation to the five commissioning services and Denise would circulate to members of the Board	MH/DT
	Sue Wallace-Bonner would highlight further detail around the	SWB

			ACTION
	• SAI to r	del and service specification  B members to consider issues within the report and forward mark.holt@halton.gov.uk  rk to bring back to future meeting to discuss in more detail	ALL Agenda
			future meeting
4	Minute	es of last meeting & matters arising	
	There	was a correction to the minutes of the last meeting:	
	Ser Eve	ris Gwenlan works for the public sector of the Probation rvice and not the private company in the Probation Service. e Croft would be representing the private company the emmunity Rehabilitation Company".	
		inutes from the last meeting were agreed as a true and te record. There were no matters arising.	
	Board	members went through the actions from the last meeting:	
		Action List	
	3	Helen to chase up increase in referrals with Police.	
		Jenny is in the process of developing and looking at a themed response re: serious incidents.	
	7	Helen has via email communication, drawn up a provisional action plan; this was discussed at Executive meeting. This could be incorporated into the Health Improvement Team action plan – Helen to arrange meeting with HIT, agreed HIT would lead. Helen to update at the next Board meeting.	
	8	Draft Annual Report has been presented to the CCG Governing Body, CQC, Healthy Wellbeing Board, emailed to Chief Exec of HBC, Police, Healthwatch. It has also been shared on the website, Safeguarding Children's Board and all SABs.	
	9	MH Crisis Concordat – no concerns, county and wide actions are on target.	
	12	<ul> <li>Modern Day Slavery: Independent chairs met on 1st January, a request for funding for two half day sessions across Cheshire has been agreed, meeting due to take place to draw up a business case; information will be disseminated.</li> <li>Newsletter – agreed to ask the Exec Board to nominate an appropriate person</li> <li>Helen met with Deana – agreed Deana would take</li> </ul>	
		<ul> <li>proposal to HR</li> <li>NHSE guidelines not yet published – Jenny will circulate when published</li> </ul>	

		ACTION
	Well North – bid has been granted, £2m, £1m match-funded from LA, CCG, Public Health, the remainder is new money. Steering Group established and launch in April – Tracey will update at the next Board meeting in April	
	<ul> <li>Service User Representation: To be discussed at Development Session on 11 March. Audrey to meet with Old Town Enablement Group and link in with the coproduction work prior to Development Session – Tom to forward details to Denise</li> <li>Halton Engagement Partnership, also Halton Open. Tom and Sue Wallace-Bonner will bring to the Development Session</li> </ul>	
	13.3 Start Time of SAB meetings: To be discussed at the Development Session; partnership model which includes services users will also be discussed.	
5	Suzanne West, Cheshire Fire and Rescue Service presented a report to members of the meeting regarding risk from fire, whether it is a professional working with a vulnerable client, a landlord with tenants who could be at risk or looking after a friend or family member in their home, Cheshire fire and Rescue Service can help. Some of the risk factors that may be apparent:  • Targeted arson attack, or threat of arson • Fire-setting activity within the household • Unsafe home oxygen use • Lack of working smoke detection in the property  However, the referral rate is low, particularly from agencies. They will take on referrals, i.e. ashtrays, living by themselves, e.g. advice and specialist alarms. In terms of referrals from the community around electrical safety then advice would be given, however a qualified electrical would be required.  The Board agreed that all members of the Board would disseminate the Cheshire Fire & Fire Rescue Service risk referral advice sheet to professionals working with vulnerable adults and their families.	
6	Domestic Abuse  Sarah Ashcroft attended the meeting to present a progress report on those targets for which the Safer Halton Partnership Task group has responsibility and associated commentary on direction of travel. Sarah highlighted the key points:	

		ACTION
	<ul> <li>Halton MARAC cases are low – currently rolling NI 32 performance level of 23% (April - November data is only available), 48 cases were discussed in October and November, including 14 repeat cases. 76% of all MARAC referrals over the last 12 months have originated from Cheshire Police</li> <li>Vulnerable Adults (Sarah to provide vulnerable adults data to the Chair) – the number of referrals coming through to MARAC 72% risk generated, still very small proportionate coming through; single numbers coming through per quarter. Under-representation for vulnerable adults, one victim in the last 12 months</li> <li>There are much more complex cases coming through to</li> </ul>	SA
	refuge. Drug and Alcohol issues are very significant  The Board discussed the report and training was highlighted as a concern; this has been an on-going issue for HBC for a number of years. Level 1 training is mandatory and refreshed every three years. Level 2 is outlined in the report. Single agencies carry out their own in-house training. Sarah explained that she has delivered training to specific teams, however she does not recommend as the multi-agency aspect gets missed. An elearning package has been designed on the HBC website, so please reinforce this information to teams. Sarah will access records to find out who has not undergone training. Brian Hilton to consider links between domestic abuse and vulnerability and recognition that it is mandatory.	ВН
	Sue Wallace-Bonner informed the Board that she will raise this issue in relation to needs analysis at the Executive Board meeting next Thursday (28.1.16); Sue to feedback at next SAB meeting.	SWB
	It was noted that a strategic co-ordinator will be appointed to look at standardised training. It was agreed that Sarah would link in with other members of the Board.	SA
	Discussion continued in relation to Female Genital Mutilation (FGM) and for Board members to make everyone aware. Research has been published by the University of London including population breakdown profile of every borough; Halton should be seeing one FGM case per year. Helen Smith advised that the Clinical Commissioning Group does monitor FGM around health care services. Sam Atkinson has produced a booklet for the next GPs training. Sam agreed to send information to Denise to circulate to members of the Board.	SA/DT
7	Care Management Strategy	
	Marie Lynch, Divisional Manager, Care Management and	

	ACTION
Assessment informed Safeguarding Adults Board members of the Making a Difference: A strategy for transforming Care Management in Halton 2015-2020. It has sought approval and agreement for adoption and implementation from the HBC Executive Board. Marie asked SAB members to endorse the strategy. Marie highlighted the key areas:  • Sharing what is going on in our areas of work • Role – ensuring the professionals of social work, a voice locally, also about the responsibility in terms of employers • A project management group that has taken work forward on the multi-disciplinary approach – putting in bids for co-location working with GP practices • Professional Capable Framework – developing a progression route for the social work staff, linking into the professional capable framework • Close working with Children's Services around this strategy, have an immediate assessment team working closely with the CART team, new strand of work. Potential co-location at frontend services, working closely with Children's Services • Chief Social worker in Children's Services • Detailed Action Plan – currently underway with some key areas, e.g. employee standards review, caseload waiting mechanism and tool, and a number areas of work • The strategy is aimed at staff and partners; it is key within social work professionals. One of the key areas is safeguarding and complex work, it is core to working practices  Discussion followed and concern was raised regarding integration, and looking at individual support that can improve the SAB.  The Board noted the contents of the report and endorsed the Strategy. The Board also agreed to share the Strategy with the Executive Board and for Board members to disseminate to teams.	
5 minute comfort break	
8 Healthwatch Halton	i

### 8 Healthwatch Halton

Audrey Williamson on behalf of Hitesh Patel the chair of Healthwatch Halton, provided an update report to Board members to give a strategic overview of the work of Healthwatch Halton, and how that will inform an operational action plan which meets the needs of key stakeholders, e.g. the public, Halton BC, Halton CCG, and Safeguarding Adult Board.

Audrey explained that this is not Hitesh's full-time role, he is chair of the trustees and he has been tasked with carrying out all of the reviews, however he does have some support. Hitesh sought the

		ACTION
	views of the Board.	
	<ul> <li>The Board discussed the contents of the report and agreed the following:</li> <li>Request quarterly reports to SAB</li> <li>Healthwatch work programme</li> <li>A number of priorities to be included in the Performance Framework</li> <li>Ensure links are documented within the Contract</li> <li>SAB to be kept updated on a quarterly basis re: national information</li> <li>Invite Hitesh Patel to the Development session</li> <li>All of the above to be discussed in more detail at the Development session</li> <li>Audrey to meet with the Old Town Enablement Group and Halton Disability Partnership Bo-production team – Tom to arrange</li> </ul>	ТВ
9	HSAB Business Plan	
	Audrey Williamson advised members of the Board that the Police & Crime Commission Commissioner will be writing to the Chief Constable requesting from all SAB Chairs a copy of the Halton Safeguarding Adults Board Business Plan. The HSAB Business Plan is not complete as a working document, and there are a number of gaps; multi-agency around ownership is also required.  As it currently stands the HSAB Business Plan is not ready for the public domain. The Executive Board needs to look at this again along with the proposals for the sub group structure. The Board agreed that this would be discussed in more detail at the Development Session.	Develop Session
10	Umbrella Halton	
	Cllr Marie Wright circulated a leaflet to make members of the Board aware of the work of Umbrella Halton. Umbrella Halton is a voluntary organisation with the overall aim being to improve the lives of people from minority ethnic backgrounds who live, work and visit Halton by promoting racial harmony, equality and diversity. One of the Councillors has very helpfully provided English lessons for people. Cllr Marie Wright and Cllr Keith Morley sit on the Board.	
	There is a major concern in registering these vulnerable people with GPs. Eileen O'Meara, Director of Public Health has agreed to speak to the Halton Clinical Commissioning Group to raise this issue. Jenny Owen agreed to look into this and asked Marie to provide a list of refusals in order that CCG can engage with GP	MW/JO

		ACTION
	practices.	
	The Board agreed that it would be beneficial for Marie to invite Sarah Ashcroft. Jenny Owen would arrange for CCG members to attend Umbrella Halton.	MW/JO
11	DoLS Update (Standing Item)	
	Jimmy Bush, Principal Manager, Integrated Adult Safeguarding Unit provided a report to update the Board and highlight key issues with respect to Deprivation of Liberty Safeguards (DoLS). Jimmy explained that referrals for DoLS continue apace, with 320 applications received so far since April 2015 and 30 received so far this year.	
	The Law Commission Consultation has now concluded, and it is anticipated that they will be putting their recommendations to Government later in the year, in the hope of effecting change later this year or early next. One of the recommendations has been identified as allowing the responsible clinician for people in Hospital to sign a DoLS Authorisation for up to 28 days, which would reduce the number of referrals being sent to the Local Authority.	
	It was noted that a legal challenge has been put forward in relation to the funding element for the DoLS, led by Liverpool and is due to go to Court in a couple of months.	
	The Board noted the contents of the report.	
12	MSP Evaluation Report	
	Helen Moir, Divisional Manager, Independent Living provided a summary report to the Board of the Making Safeguarding Personal Evaluation Report 2014/15.	
	Helen explained that the progress with MSP at bronze level and presented the work undertaken at the ADASS Spring Conference in 2014, prior to the implementation of the Care Act, and we are advanced in our progress compared to other authorities. We have undertaken a whole service redesign to incorporate person centred involvement and the capturing of outcomes. A full programme of workshops has been held to support both practitioners and managers and a MSP group established. The new IT system went live in July 2015 and the first report on outcomes was presented at the last SAB meeting. We need to building on that going forward and start auditing new ways and identifying themes. Helen to link in with CCG regarding implementation around Social Care and process of Quality	

		ACTION
	Schedule.  The Board noted the contents of the report and subsequently agreed an update report of where it is working/not working well to be provided to the SAB meeting in July.	Update report July
13	<ul> <li>Updates from Partner Agencies / Information Exchange</li> <li>Helen Smith – NHS England have allocated some funding for four days training for the Mental Capacity Act and Best Interest Assessors</li> <li>Sue Wallace-Bonner – Sector Led Improvement in relation to Adult Social Care; it is important to note that a Peer Review around Safeguarding will not now be taking place</li> <li>David Hines commented about the issue re: capacity, i.e. DoLS, Business Plan, feels it would be helpful to ensure that we are confident in delivering all these initiatives and the Board to have confidence for what the Board is proposing; the issue of capacity needs to take a higher profile</li> <li>Request re: Law Centre for Merseyside – discuss in April</li> <li>Helen Moir said she will be approaching people to check an appoil account in relation to the days lampent of the</li> </ul>	
	<ul> <li>email account in relation to the development of the Safeguarding portal which will include reports discussed here and everything to do with the SAB</li> <li>Katy Rushworth reported that within the Financial Abuse Toolkit in terms of launch, Sarah Connor is working on producing an e-learning module. Katy has liaised with Communications and Marketing team of what/if any support they can offer to the SAB – Katy will provide an update at next meeting</li> <li>Sam Atkinson advised the Board that some information is available in relation to the Health Governance Framework, around Safeguarding and what areas we look at</li> <li>Marie Lynch – as part of the Care Management Strat brief, doing some work with Liverpool Commissioning Region with integrated commissioning – Marie will be chairing the Assessment Group around shared learning and will keep the SAB updated</li> <li>Diane Gould, St Helens &amp; Knowsley Hospitals NHS Trust shared good news regarding the outcome of CQC report; Safeguarding adults element was seen as good -congratulations were conveyed from the Board</li> </ul>	KR
14	Information Items	
14.1	HSAB Exec Board Minutes (18.1.16)  For information only.	

				ACTION
15	Any Other Business			
	There was no any oth	er business.		
16	Date & Time of Next	Meeting		
	Friday, 22 April, 2016 2pm Karalius Suite, Select Security Stadium			
	DATE	TIME	VENUE	
	Friday, 22 April Friday, 15 July	All meetings are <b>10am</b>	Karalius Suite	
	Friday, 21 October Friday, 20 January, 2017	– 12 noon		
	SAB Development Session			
	Friday, 11 March, 2016		Karalius Suite	
	Audrey thanked mer	nbers of the Board	for their input into the me	eeting.



# ACTIONS FROM THE ADULTS SAFEGUARDING BOARD HELD ON MONDAY, 25 JANUARY, 2015

Item No.	Subject	Action Date	Action By
2	MAPPA Presentation  ➤ Presentation attached below:  What is MAPPA - Safeguarding Adults b		DT
	<ul> <li>Members to contact Brendan directly to request MAPPA form –         <u>Brendan.O'Hea@probation.gsi.gov.uk</u></li> <li>Members of the meeting to disseminate information to their teams for wider communication.</li> <li>Agreed annual update from Brendan</li> </ul>	December 2016	ALL DT
3	Advocacy Update and Development of Advocacy Hub		
	<ul> <li>Add the contact details in relation to the five commissioning services and Denise would circulate to members of the Board</li> </ul>		MH/DT
	<ul> <li>Sue Wallace-Bonner would highlight further detail around the model and service specification</li> </ul>		SWB
	SAB members to consider issues within the report and forward to mark.holt@halton.gov.uk		ALL
	Mark to bring back to future meeting to discuss in more detail		MH – Future meeting
5	Heightened Risk Referral Briefing Members to disseminate Cheshire Fire & Rescue Service risk information		ALL

Item No.	Subject	Action Date	Action By
	to professionals working with vulnerable adults and their families.		·
6	Domestic Abuse  ➤ Sue Wallace-Bonner greed to raise the issue of training needs analysis at the next Exec Board meeting on Thursday (28/1/16). Sue will feedback at next meeting		SWB
	➤ It was agreed that Sarah would interrogate vulnerable adults data and		SA
	report back to the Chair.  FGM – Sam Atkinson to forward FGM GPs training information to Denise		SA
7	Care Management Strategy  ➤ Share information with Exec Board  ➤ SAB to disseminate information to teams		SWB ALL
8	Healthwatch Halton  Request formal quarterly reports to SAB  Healthwatch work programme  A number of priorities to be included in the Performance Framework  Ensure links are documented in the Contract		
	SAB to be kept updated quarterly re: national information		DT
	<ul> <li>Invite Hitesh Patel to the Development Session</li> <li>All the above to be discussed and agreed at the Development Session</li> <li>Closer involvement with Healthwatch: Audrey, along with some service</li> </ul>	11 March	ALL
	user groups to meet with Old Town Enablement Group and Halton Disability Partnership Co-production Team - agreed Tom would arrange	Next meetings of groups	ТВ
9	HSAB Business Plan  ➤ Discuss further at Development Session	11 March	ALL
10	Umbrella Halton  ➤ Agreed Marie to forward list of GP refusals to Jenny Owen		MW

Item No.	Subject	Action Date	Action By
	<ul> <li>Jenny Owen to arrange for CCG members to attend Umbrella Halton group</li> <li>Marie to invite Sarah Ashcroft to Umbrella Halton group</li> </ul>		JO MW
11	MSP Evaluation Report  ➤ Update report to be provided to the SAB meeting in July	15 July	НМ
13	<ul> <li>Updates from Partner Agencies</li> <li>➤ Law Centre for Merseyside – discuss at next SAB meeting</li> <li>➤ Communication and Marketing, supporting the SAB – Katy to update at next SAB meeting</li> </ul>	22 April 22 April	ALL KR