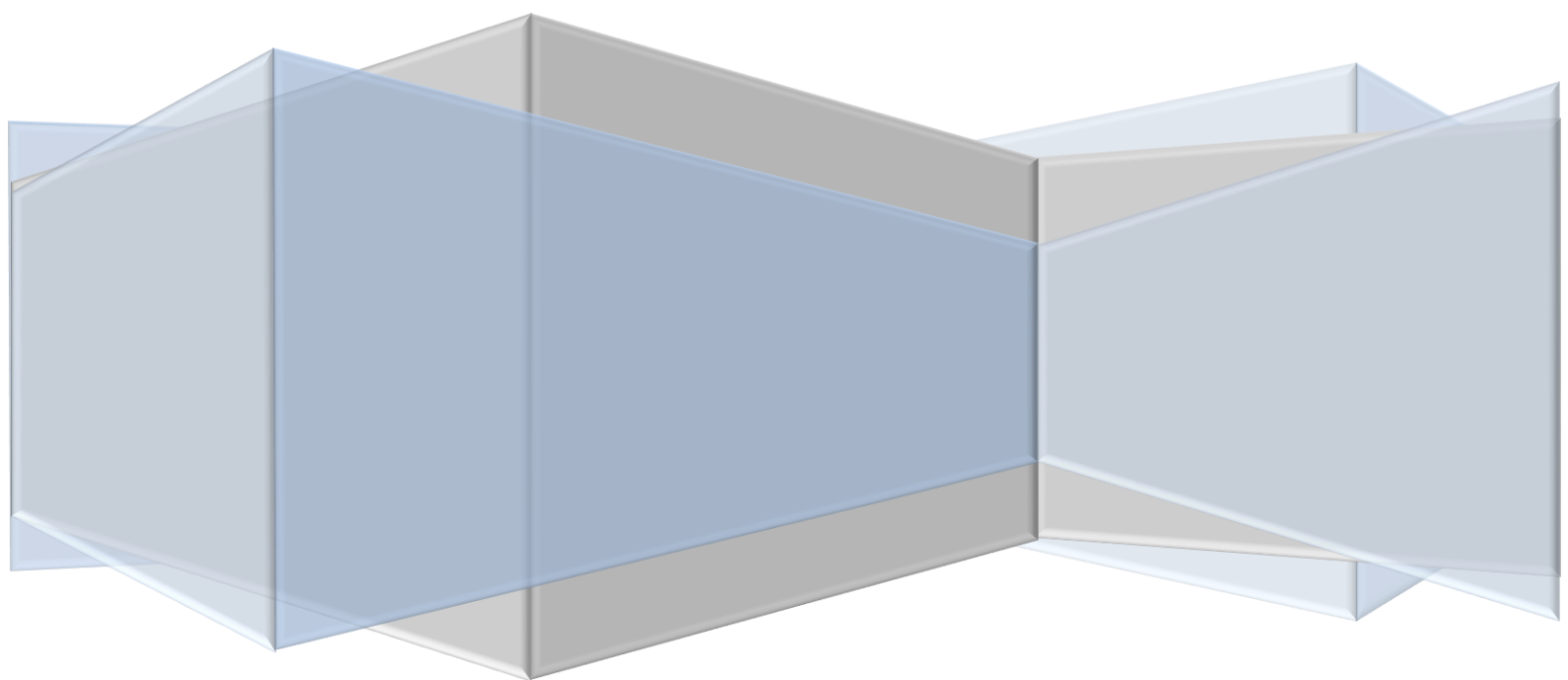




Halton Safeguarding Adults Board Development Session 2016 Summary Report



Halton Safeguarding Adults Board held a Development Session on 11th March 2016 in order to agree future priorities for the Board.

The Development Session was facilitated by Peter Ventre, Principal Manager from Halton Borough Council. The session utilised an “Appreciative Inquiry” model as a template for the session. Initially Board members were asked to look at the current reality of Halton Safeguarding Adults Board and to consider the following questions:

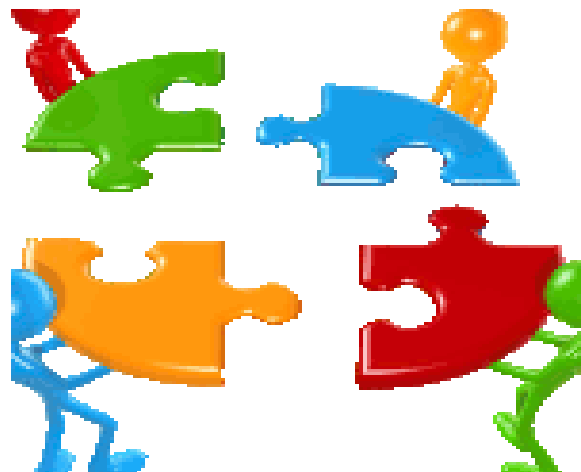
- ❖ **What are you proud of?**
- ❖ **What is working well?**
- ❖ **What are your concerns, fears, issues?**
- ❖ **What are the challenges facing the Board?**
- ❖ **What opportunities exist for the SAB that could be utilised?**
- ❖ **What hopes do you have for the Board?**

After discussing those areas, members were then asked to think about a common vision for the Board and to then identify actions that will enable the Board to achieve that vision.

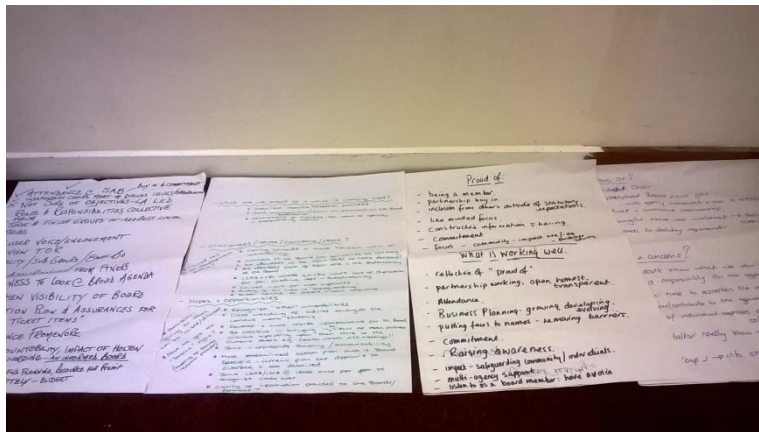
The event allowed members to step out of the usual pace of everyday life or workplace and reflecting on how we could all improve the effectiveness of the Board.

The results from the Development Session are summarised below and the list of actions will ultimately become the Business Plan for Board for 2016/17.

Thanks is given to all those who contributed to the Development Session and for fully participating in the event.



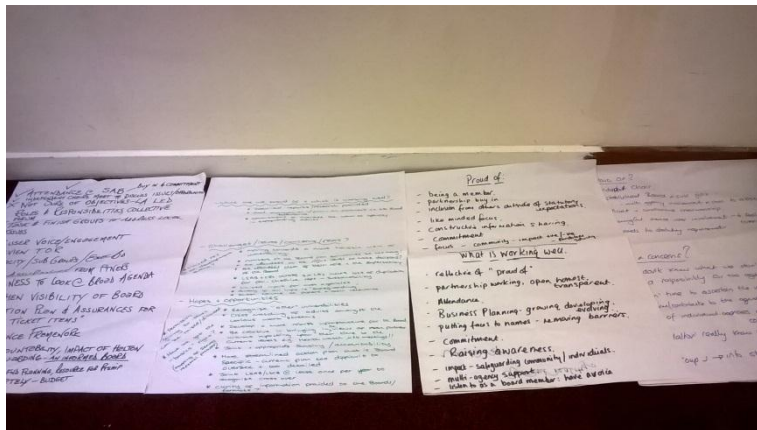
WHAT ARE YOU PROUD OF? WHAT IS WORKING WELL?



- ❖ Board gets good attendance, however think this could be strengthened by more effective partnership working and ownership of work streams from organisations wider than the Local Authority
- ❖ Independent Chair
- ❖ Established Board and sub groups
- ❖ Multi-Agency involvement and commitment to attend
- ❖ Efficient and constructive Chairmanship
- ❖ Meaningful service user involvement
- ❖ Responds to statutory requirements
- ❖ Proud to be a member
- ❖ Partnership buy in
- ❖ Inclusion from others outside of statutory expectations
- ❖ Like minded focus
- ❖ Constructive information sharing
- ❖ Commitment

- ❖ Focus → Community → Impact positive/negative → Problem solving
- ❖ Reflective of “Proud of”
- ❖ Partnership working; open, honest; transparent
- ❖ Attendance
- ❖ Business Planning – growing; developing; evolving
- ❖ Putting faces to names – removing barriers
- ❖ Commitment
- ❖ Raising awareness
- ❖ Impact – safeguarding community/individuals
- ❖ Multi-agency support
- ❖ Listened to as a Board member: have a voice
- ❖ Detailed reports/research provided
- ❖ Good engagement from all partners at the Board
- ❖ Commitment to oversee the work of agencies in safeguarding adults
- ❖ Attendance at SAB – buy in and commitment
- ❖ Independent Chairs meet to discuss issues/opportunities
- ❖ Task & Finish Groups to address local issues
- ❖ Good assurance from partners
- ❖ Willingness to look at Board agenda

What are your concerns/fears/issues? What are the challenges facing SAB?



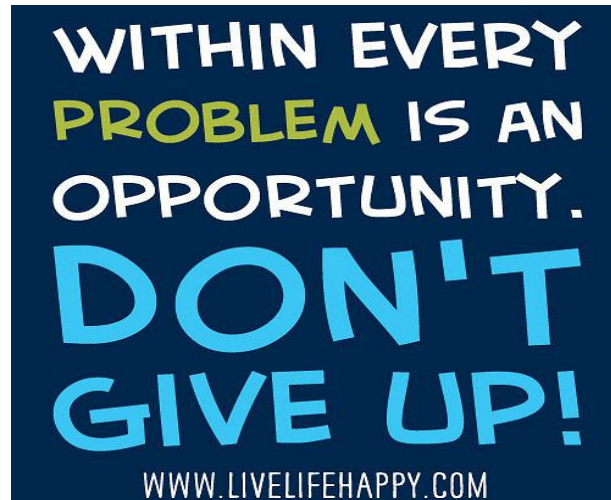
- ❖ Future changes to commissioning landscape i.e. further integration between local authority and health, or need to look at safeguarding business on a wider footprint i.e. Cheshire/Merseyside
- ❖ Challenge to ensure adequate funding and resource to deliver business
- ❖ Growing adult safeguarding agenda
- ❖ Impact of intercollegiate doc on training compliance for providers
- ❖ MCA and DoLS growing remit and activity levels
- ❖ We don't know what we don't know
- ❖ Shared responsibility for the agenda
- ❖ "Lead in" time to ascertain the views of the public to inform/contribute to the agenda
- ❖ Group of individual agencies rather than a cohesive board
- ❖ Does "Halton" really know what the Board does?
- ❖ Sub Groups – information sharing/feedback/communication/assurance?
- ❖ Membership duration/involvement
- ❖ Capacity to attend meetings

- ❖ Early effective intervention – brainstorming; utilising resources
- ❖ Environmental factors – change in routines – dilution
- ❖ Frustration facilitating service provision
- ❖ Challenge – meeting needs of ever changing community; austerity; cost cutting; work SMART
- ❖ Communication/continuity
- ❖ Cross boundary working – children/adults
- ❖ Cascading information – death by communication
- ❖ Pressure of work/prioritising
- ❖ Moving towards a more holistic view of vulnerability
- ❖ Numbers at the Board can sometimes be too many
- ❖ Are attendees at the right level to make decisions?
- ❖ Are attendees clear of their role and expectations of the Board?
- ❖ LSAB & LSCB across 4 local authorities incurs lots of duplication for Pan-Cheshire reps – sustainability
- ❖ Limited input for most agencies
- ❖ Query if all information is “safeguarding”
- ❖ Sheer volume of papers and their relevance
- ❖ Limited numbers attending the Development Session
- ❖ Not sure of objectives – Local Authority led
- ❖ Service user voice/engagement
- ❖ Capacity/Sub Groups/Exec Board

- ❖ Strengthen visibility of the Board
- ❖ Need an action plan and assurances for Board's 'Big Ticket items'
- ❖ Mini performance framework



What opportunities exist for the SAB that could be utilised? What hopes do you have for the Board?



- ❖ New Chair in place
- ❖ Look to learn from LSCB
- ❖ Need to strengthen partnership working – believe we need sub groups to move areas on and ensure partner involvement and accountability
- ❖ Training – range available for all agencies via SAB needs to be strengthened – could look at Multi-Agency delivery
- ❖ Should the Board take a more active role re: Home Office PREVENT agenda for assurance across Halton?
- ❖ Need to have a focus re: human trafficking/modern slavery
- ❖ Need to develop a multi-agency approach to self-neglect
- ❖ Further development of safeguarding toolkits to support staff
- ❖ How can we ensure effective multi-agency learning from SARs; DHRs, Case Review, Serious Incidents etc.?
- ❖ Live practitioner network – access of information, support etc.
- ❖ Early intervention/prevention agenda/strategy

- ❖ Be more 'outcome focused' and be able to demonstrate positive change
- ❖ Have more challenge at the Board, create the environment for honest exchange
- ❖ Have efficient, effective 'alert' processes (Winterbourne View, scamming etc.)
- ❖ Strategically themed actions – better together
- ❖ Higherprofile and visibility as board members outside of the meeting. Involve others – engagement strategies to understand local issues
- ❖ Communication Strategy – increase profile of Voluntary/3rd Sector Organisations
- ❖ Profile local issues – not to embarrass local agencies, be supportive but challenging
- ❖ Positive reporting culture
- ❖ Performance Framework
- ❖ Inclusion – Opportunities
- ❖ Visibility
- ❖ Ability/means to work in partnership
- ❖ Continue to empower people
- ❖ Remove jargon – community friendly
- ❖ Public information/communication led by service users
- ❖ Opportunity to review – problem solve/action plan
- ❖ Recognise "other" vulnerabilities
- ❖ Cross matching of adults amongst the various work streams
- ❖ Develop a more robust infrastructure for the Board
- ❖ Be creative in bringing in the views of partners without impacting upon their time to the current levels e.g. Healthwatch attending 64 meetings

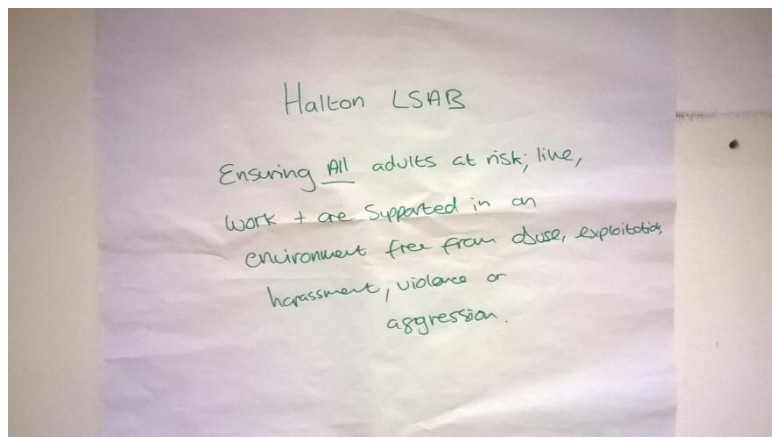
- ❖ Joint and appropriate scrutiny/accountability
- ❖ More streamlined action plan that is Board specific – current plan too difficult to oversee and too detailed
- ❖ Joint LSAB/LSCB at least once per year to recognise cross over
- ❖ Clarity of information provided to the Boards – agreed formats
- ❖ Permission given so issues can be raised/discussed
- ❖ Have we got the “basics” right? (mapping of services, referral processes)
- ❖ More teeth, accountability, impact of Halton agenda on safeguarding – An informed Board
- ❖ Board Manager – forward planning, resource for partnership
- ❖ Resource appropriately – budget

Vision for Halton Safeguarding Adults Board

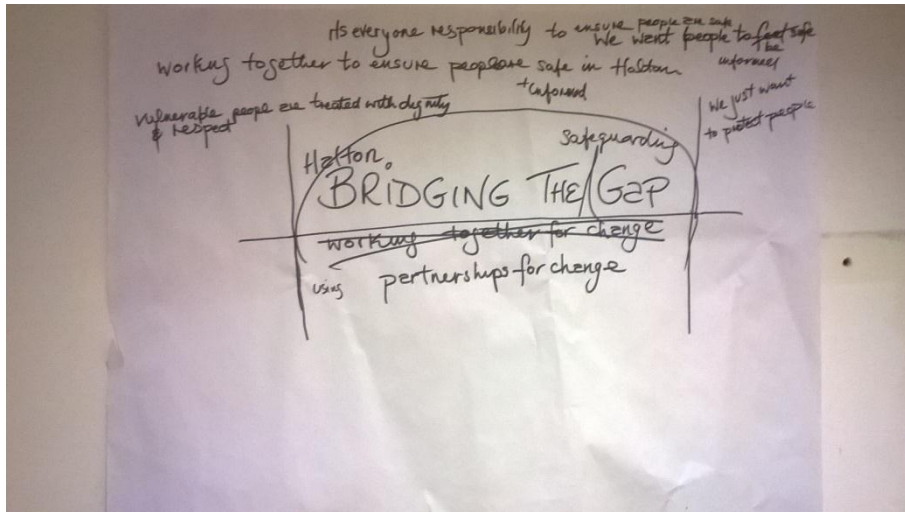


**NO Neglect; NO Abuse; NO Discrimination; NO Fear; NO Decision about me
without me**

**YES to empowerment; YES to quality; YES to involvement; YES to
communication; YES to dignity**



**Halton LSAB: Ensuring ALL adults at risk: live, work and are supported to live
in an environment free from abuse, exploitation, harrassment, violence or
agression**



Halton: Bridging the Safeguarding Gap

Using Partnership for Change



Business Plan Actions

- ❖ Attendance identified via job description
- ❖ Ensure attendance to the meetings via Senior Management, deputise if not available
- ❖ Gain understanding of Board membership
- ❖ Understanding cross cutting themes
- ❖ Feedback to manager
- ❖ Resource SAB appropriately – identify current resource, identify gaps
- ❖ Service User Involvement
- ❖ Forward planning and thematic board/agenda/gap analysis
- ❖ Development of strategy/plan/annual report
- ❖ Transformation Agenda (NHS England)
- ❖ Reviewing Terms of Reference and Membership Roles & Responsibilities
- ❖ Performance information
- ❖ Multi-Agency Training – Training Needs Analysis and Training Plan
- ❖ Agree vision for the Board
- ❖ Agree mission statement
- ❖ Agree principles
- ❖ Identify gaps
- ❖ Design a functional Board – agree Board reps and demand level; agree Executive Group and membership; form Task & Finish Groups as and when required; communicate expectations; appropriate membership plus independent eye