

Comments or complaints:

email: ssd.complaints@halton.gov.uk

or

website: www.haltonsafeguarding.co.uk

If you need this leaflet in a large print or audio, please contact Adult Social Care: 0151 907 8306.

If your first language is not English and you would like information about our services in another language, please call us on 0303 333 4300 or email hdl@halton.gov.uk

اگر آپ کی پہلی زبان انگریزی نہیں ہے اور آپ ہماری خدمات کے بارے میں معلومات کسی دوسری زبان میں چاہتے ہیں تو براہ کرم ہمیں 0034 333 3030 پر فون یا hdl@halton.gov.uk پر ای میل کریں

যদি আপনার প্রথম ভাষা ইংরেজী না হলে থাকে এবং আপনি অন্য ভাষায় আমাদের সার্ভিসেস সম্পর্কে তথ্য জানতে চান, তাহলে দয়া করে আমাদেরকে 0303 333 4300 নম্বরে ফোন করুন অথবা যক্ষ্মা@যক্ষ্মা.মডি.ক এই ঠিকানায় ই-মেইল করুন।

यदि आप की पहली भाषा अंगरेज़ी नहीं है और आप हमारी सेवाओं के बारे में जानकारी किसी अन्य भाषा में चाहते हैं तो कृपया हमें 0303 333 4300 पर फोन करें या hdl@halton.gov.uk पर ई-मेल भेजें

如果你的母语不是英语，而你希望得到有关我们服务的其它语言版本的信息，请致电 0303 333 4300或者发送电邮至 hdl@halton.gov.uk联系我们。

Jeżeli angielski nie jest Twoim pierwszym językiem i potrzebujesz informacji o naszych usługach w innym języku, prosimy o zatelefonowanie do nas pod numer: 0303 333 4300 lub wysłanie maila do: hdl@halton.gov.uk



Care enough to say something

HALTON
SAFEGUARDING
ADULTS
BOARD

Safeguarding Adults: Information for professionals

This advice leaflet has been provided as part of Halton Safeguarding Adults Board commitment to Safeguarding Adults. It complies with the Care Act 2014, which is underpinned by six principles for safeguarding adults. Safeguarding means protecting a person's right to live safely, free from abuse and neglect. It is also about helping people to be aware of their rights, protecting adults at risk of harm and preventing and stopping abuse from happening.

As a professional it is your duty to report suspected abuse of an adult at risk.

Adult Social Care: 0151 907 8306 (Monday-Friday 9am-5pm)
03450500148 (evenings, weekends, bank holidays)

Adult at risk:

An adult at risk is anyone aged 18 years or over who:

- has care and support needs (whether or not those needs are met) and
- is experiencing, or is at risk of, abuse or neglect and
- is unable to protect themselves because of their care and support needs



Six principles of Adult Safeguarding:

Empowerment: People are supported and encouraged to make their own decisions and informed consent

Prevention: it is better to take action before harm

Proportionality: the least intrusive response appropriate to the risk presented

Protection: support and representation for those in greatest need

Partnership: services offer local solutions through working closely with their communities. Communities have a part to play in preventing, detecting and reporting neglect and abuse

Accountability: accountability and transparency in delivering safeguarding

What is abuse?

If you think something is wrong, it probably is.

Abuse and neglect can take many forms, here are some examples:

Physical abuse can include hitting, slapping, kicking, shaking, pushing, force feeding or misuse of medication, restraint or inappropriate sanctions.

Financial or material abuse can include theft, fraud, internet scamming, exploitation, the misuse or misappropriation of property, possessions or benefits, coercion or control regarding financial affairs or wills.

Neglect can include ignoring medical, emotional or physical care needs, withholding of adequate food, heat, clothing, treatments, or failure to provide educational services.

Sexual abuse can include unwanted touching, rape and sexual assault or sexual acts to which the person has not consented or was pressured into consenting, being forced to view sexual images, being subject to sexual innuendo or harassment.

Psychological or emotional abuse

can include threats, humiliation, intimidation, verbal abuse, depriving, ignoring, harassing, controlling, blaming, cyber bullying or unreasonable withdrawal of support.

Discriminatory abuse can include harassment or ill-treatment because of age, race, gender, gender identity, sexual orientation, disability, culture or religious belief.

Modern Slavery can include human trafficking, forced labour and domestic servitude.

Domestic violence and abuse can include psychological, physical, sexual, financial abuse or what is known as 'honour' based violence by an intimate partner or family member, usually in a person's own home.

Self-neglect can include when someone neglects to care for their own personal hygiene, physical or emotional health or their surroundings.

Organisational abuse can include neglect and poor practice, the abuse or mistreatment of a regime or by any individual within any building where care is provided for example; a care home, hospital or a service provided in a person's own home.

Initial response-All agencies

Alleged abuse, suspected or disclosed:

- Refer to your organisation's procedures
- Refer to Halton's Safeguarding Adults Policy and Procedure at www.haltonsafeguarding.co.uk

Management response – All agencies

On receipt of an allegation, complaint or suspicion:

- Follow the referral procedure in Halton's Safeguarding Adults Policy and Procedure. This should be available in your team / establishment and is on website www.haltonsafeguarding.co.uk along with other useful information and resources.
- Follow your organisation's internal procedures.

Is the adult at risk in danger?

If the adult at risk is in immediate danger contact the emergency service, call 999. Inform your manager immediately. Refer to Adult Social Care, call 0151 907 8306.

If the adult at risk is not in immediate danger inform your manager

immediately. Explain what you have seen or heard that gives you concern. If your concerns involve a manager, inform another more senior manager immediately.

Allegation, complaint or suspicion against staff

Every organisation has a duty to ensure they are compliant with Persons in Position of Trust (PiPOT) guidance (Care Act Statutory Guidance March 2016) with clear organisational reporting procedures. Further information available www.haltonsafeguarding.co.uk. In all cases where there are concerns, a referral to Adult Social Care must be made, call 0151 907 8306.

Other useful contacts

Police: Emergency 999

Non-emergency 101

Care Quality Commission:

03000 616161

Halton Domestic Abuse Service:

0300 11 11 247

Action on Elder Abuse:

080 8808 8141

Additional local support services details:

www.haltonsafeguarding.co.uk