

KEEP YOURSELF SECURE ONLINE

- Use a strong and separate password for your email
- Create strong passwords using 3 random words
- Save your passwords in your browser
- Turn on two-step verification (2SV)
- Update your devices and apps
- Back up your data

IT'S OK TO SAY NO!

- Lancashire Constabulary are committed to supporting those who have been a victim of fraud.
- Please remember it's OK to say no!
- Sign up to 'In The Know' for local information including fraud at www.stayintheknow.co.uk

USEFUL CONTACTS

- Always contact your bank to secure your money and accounts
- Cifas – register identity theft www.cifas.org.uk/pr
- Scamalytics – report fake online profiles <https://scamalytics.com/>
- National Cyber Security Centre www.ncsc.gov.uk

SCAMS ARE FRAUD, FRAUD IS A CRIME, REPORT IT



- Telephone: 0300 123 2040
- Report all fraud
- Sign up for fraud alerts

Fraud Safeguarding Toolkit

NORTH WEST ROCU
REGIONAL ORGANISED CRIME UNIT



Fraudsters aren't fussy. They'll pick on anyone.



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Received an email/text/message asking you to click a link or phone a number?

Remember – never click the link.

Always open an app or visit a website directly and find the correct advertised number.



The Police or your bank will **never** ask you to assist with an investigation, withdraw money or buy high value items. To verify who you are talking to - hang up the phone, make sure you hear a dial tone and ring a trusted/advertised number.

Only criminals will get angry and try to rush or panic you.

LOOKING TO MAKE AN INVESTMENT?

- Do thorough checks on a company or broker yourself.
- Remember referrals and glowing reviews may not be genuine.
- Websites can be cloned, online portals and documentation can be fake.



- Keep your personal information secure and safe. Never share your personal details with anyone.
- Keep yourself and your personal data secure online. It is YOUR bank account for YOUR money.
- Anyone asking for your personal or bank details is a criminal.

BUSINESSES BE AWARE!

Before changing payee details, check with the company direct and contact the number you have registered for them. Emails, documentation, links and information can easily be made to look genuine.





SCAM TEXT

Scam Text message should be forwarded to **7726**

Nuisance calls can also be reported to the information Commissioners Office ICO



PHISHING EMAILS



Forward suspicious emails to **report@phishing.gov.uk**

HMRC
HMRC phishing emails report direct to **phishing@HMRC.gov.uk**

SUSPICIOUS WEBSITES



Report to **NFIB**



BOGUS TRADEPERSON



Report to Trading standards via citizens advice website.

On-Line Form
This form is only available from **5 PM GMT Fridays through to 9 AM GMT Mondays**

SCAN ME!



FRAUD HOTLINE

Fraud hotline if you want to call your bank.

159

159 has been set up by banks and telephone companies to fight fraud. It is a simple, memorable number that connects people to their bank if they suspect they are being scammed. Or use to check that you are speaking to the bank

FINANCIAL ADVISER MISCONDUCT



Advisers in a regulated industry should be reported to the **FCA**



POWER OF ATTORNEY



Power of Attorney and Court of Protection Fraud

Report a concern about an attorney



FAKE PROFILE PICTURES



Don't be convinced by profile pictures, they might be taken from somewhere else on the internet. Check out images used online



SCAN ME!

EASY MONEY (MONEY MULES)



If it sounds too good to be true, then it generally is.

Call Crimestoppers **0800 555 111**



STOP NCII



Stop Non-Consensual Intimate Images



DIGITAL BREAK UP TOOL



Couples are connected in more ways than they may realise. Use this tool to check them out



DEBT ADVICE



Ring National Debtline for help with money issues



VS VICTIM SUPPORT

For emotional and practical help please contact

Victim Support **0808 168 9111**

They also have a team specifically for younger people



HELPING HAND



How to report a serious incident with your charity



REVENGE PORN HELPLINE



Revenge Porn Helpline if you need advice or want an image taken down online

0345 6000 459

help@revengepornhelpline.org.uk

EVERY MIND MATTERS



GOVERNMENT ADVICE



Advice on how to stay safe from scams

SCAN ME!



Always call 999 in an emergency or 101 for a non-emergency.